













































Quality System/ISO 9000 - Total Quality Management

		Text			
1. Horizontal or Vertical Line	2. Diagonal Line	3. Text	25. Female Customer	26. Connected Issues	27. Function 2-Part
	Yes 5. Yes	No 6. No			
4. Relationship			28. Metric 2-Part	29. Crossover	30. Communications Link
					
7. Operation	8. Inspect/Measure	9. Inbound Goods	31. Communications Link	32. Interrupt	33. External Control
					
10. Decision	11. Delay	12. Transportation	34. Operation and Inspection	35. Crossover	36. Procedure
					
13. Storage	14. Alternate Operation	15. Document	37. Feedback	38. Issue	39. Connector
					
16. Terminator, Start, or End	17. External Process	18. Multi In/Out Decision	40. Off Page Connector	41. Fabrication	42. Transport, Movement
					
19. Multi In/Out Decision	20. External Organization	21. Organization Function	43. Store	44. Inspection	45. Branch: Return
					
22. System Function	23. System Database	24. Male Customer	46. Branch: No Return	47. Refinement	